

Network Install Instructions for TPTF Software with TPTF Office

Server Install:

1. Install all purchased products on the server. Make sure to install each into a directory that other computers can access.
2. Start and register each product. Make sure to register TPTF Office last.
3. After registering TPTF Office you will be prompted to link the products. Link the products.
4. If you have a Network Code and/or User Licenses start TPTF Office. Go to Admin/Network & Licensing tab. Enter your codes.

Note: Make sure that all client users have full rights on the installation directories and sub-directories.

Note: When using TPTF Office you only need to enter your Network License and User Licenses in TPTF Office. The codes apply to all of the TPTF products.

Client Install:

1. Install all purchased products on the client. Make sure to install them to local directories.
2. Start and register each product. Make sure to register TPTF Office last. When TPTF Office prompts you to link the products say NO.
3. For each product installed:
 - a) Go to the install directory and edit the BioEx.ini file
 - b) Change the DBMPath to be the TPTF Office directory on the server. The path must end with a \. (i.e. DBMPath=\\servername\c\maker\). Either a UNC or drive letter may be used.
 - c) Change the PicPath to be the path of the same product on the server. For example if you installed TPTF Assessment the path would be to the TPTF Assessment on the server. The path must end with a \. (i.e. PicPath=\\servername\c\makerplus\). Either a UNC or drive letter may be used.
 - d) Start the program, register it, and verify that it works.

Note: When installing multiple clients you may skip steps 2 and 3 and instead copy the BioEx.ini for each product from the first client into the correct directory on each new client. Make sure not to get the BioEx.ini files mixed up between the products.

Tips:

- The BioEx.ini file in each directory contains the path information for both the database and the pictures. If you need to change where a program is pointed this is where the change would be made.
- To check where your TPTF product is pointed start the program and go to User/Settings. Push Alt-Z on the keyboard. The path information will be revealed.
- To check where TPTF Office is pointed start the program and go to the Admin Tab. Go to the Network and Licensing tab and push Alt-Z on the keyboard. The path information will be revealed.
- To check where TPTF Exercise is pointed start the program and go to File/Settings. Push Alt-Z on the keyboard. The path information will be revealed.

Troubleshooting Tips:

- If your program starts up stating that it can not find the database. Edit the BioEx.ini file. Use the windows clipboard to copy the path information after the DBMPath= line. Go to Start/Run in the operating system and paste the information into the line. When you push okay a directory should be opened. If not fix the path information in the BioEx.ini file and try again. If opened verify that Expro4.mdb is in the directory. If it is see below otherwise fix the path information.
- The most common issue is that the client does not have sufficient permissions on the server. Verify that the client has full rights (they need create, modify, delete, and read) to the directories and sub directories that they are pointed at. (The DBMPath and PicPath).
- If only one user at a time can start the program than the Network Code was not entered. See Step 4 on the Server install instructions.

Technical Support:

Technical support is available from 9:00 to 5:00 Central Standard Time Monday through Friday at 800-750-2756 or at support@totalptfitness.com if you have any questions.